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FOR IMMEDIATE RELEASE

(December 12, 2022) (Beavercreek, OH) - Wright-Patt Credit Union (WPCU) celebrates the grand opening of a state-of-the-art Personal Teller (PTM) drive-thru lane at its Mad River Member Center, located at 8850 Kingsridge Drive in Dayton, Ohio. The addition of a PTM capability at this location will allow the credit union's members to enjoy personalized service while efficiently completing a wider range of transactions, all without leaving their vehicles.

Using a PTM is a very simple process that begins when a member touches the terminal's interactive screen. After appearing on screen, a WPCU Personal Experience Representative guides the member step-by-step and answers any questions until transactions are completed.

As an added benefit, a PTM from WPCU offers the same services as an Automated Teller Machine (ATM) 24 hours a day. "Our Personal Experience Representatives are available to assist members during normal business hours but the convenience of PTM technology continues around the clock," states Tracy Szarzi-Fors, Vice President of Marketing and Business Development. "At any time of the day, members have access to their money and account information."

WPCU is currently using PTM technology throughout the Dayton, Columbus, and Cincinnati areas to meet member demands for flexible financial solutions. Depending on the service location, a PTM is placed inside a Member Center and available during regular business hours or accessed outside of the Member Center via a drive-thru lane.

"In the short time it's been available, our PTM drive-thru is really seeing a lot of activity," said Steve Burton, Manager, Mad River Member Center. With such a large number of visits to his Member Center on a daily basis, according to Burton, "this PTM will allow us to help more members in a shorter amount of time and that's a win for everybody."

To learn more about PTM technology and how it helps WPCU members, please visit <https://www.wpcu.coop/ptms>.

About Wright-Patt Credit Union

Established in 1932, Wright-Patt Credit Union is a member-owned, not-for-profit financial cooperative proudly serving Central and Southwest Ohio with more than 455,000 members and over \$7.6 billion in assets. As a cooperative, Wright-Patt Credit Union joins members together, pooling financial resources to meet the needs of all. The pooled resources provide the capital to run a strong and efficient operation. Celebrating its 90th year of helping people, Wright-Patt Credit Union is headquartered in Beavercreek, Ohio, and has convenient Member Centers throughout Central and Southwest Ohio. Wright-Patt Credit Union's mission is to help people through life by allowing members to achieve a greater degree of economic independence. Visit Wright-Patt Credit Union's website at www.wpcu.coop for more information.

